



# BAFAKHY YATHEEM KHANA ARTS & SCIENCE COLLEGE FOR WOMEN KALPAKANCHERY

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## BBA5B09 OPERATIONS MANAGEMENT

Time: 1 Hour 30 Minutes

Max. Marks: 50

### Section A – Short Answer

(Answer the following questions. Each question carries 2 marks. Ceiling: 20 marks)

1. What is operations management?
2. What is the plant layout?
3. What do you mean by facility planning?
4. What is a continuous process?
5. What is the factory layout?
6. What is material management?
7. What is process design?
8. What is scientific management?
9. What is human relations management?
10. Define capacity planning?
11. What do you mean by plant location?
12. Mention two types material handling equipments
13. What is the product layout?

### Section B – Short Essay

(Answer the following questions. Each question carries 4 marks. Ceiling: 20 marks)

14. Discuss the scope of operation management
15. Explain the objectives of operations management
16. Discuss the systematic approach of operations management
17. State the factors that determine plant location.
18. Explain different types of building
19. What are the steps involving product development?
20. Discuss the objectives and role of material handling.

### Section C – Essay

(Answer any 1 question. Each question carries 10 marks)

21. What do you understand by process? Give a brief description of the different types of process.
22. Explain the area of operations management decisions (steps, decision areas, om function, interaction om with other areas).

